

Wasif Kamruddin

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Professional Experience

Biller Genie – Remote, FL

Test Engineer Oct 2025 – Present

- Developing automated test cases in Playwright to replace manual workflows, accelerating release validation, and improving CI/CD reliability.
- Applying Behavior-Driven Development (BDD) to define clear, human-readable test scenarios that aligned QA, Product, and Engineering teams around shared acceptance criteria.
- Managing and executing regression suites and validated deployments, ensuring production stability during automation rollout.
- Investigating root causes of critical defects through log analysis, improving early bug detection, and reducing release risk.

Quality Assurance Analyst Feb 2024 – Oct 2025

- Designed and maintained 500+ manual test cases across web and mobile, covering 2000+ work items and 250+ verified defects.
- Executed functional, regression, integration, and UAT testing across accounting and payment systems (QuickBooks, Xero, AccountingSuite).
- Collaborated with product managers and developers to refine user stories and acceptance criteria for new features.
- Validated API endpoints in Postman, confirming accurate data flow between backend services and client interfaces.
- Authored QA documentation and standardized SOPs, reducing manual testing effort by 30% and enabling consistent test execution.
- Debugged SDK and UI issues using Chrome DevTools, console, and network logs—reducing post-release defects by 20%.

Technical Support Specialist Oct 2023 – Feb 2024

- Resolved 800+ cross-platform support tickets and identified recurring sync/API issues that informed QA test case development.
- Provided integration support for QuickBooks and Xero, ensuring data accuracy across accounting workflows.
- Trained new team members in Salesforce ticket handling and troubleshooting, improving first-contact resolution rates.

i4Software – Remote, FL

Associate Product Manager Oct 2022 – Oct 2023

- Coordinated testing and release readiness for 200+ MVPs and four production applications under tight deadlines.
- Defined product KPIs and prioritized QA coverage based on data analytics and customer feedback.
- Facilitated cross-functional collaboration among QA, Engineering, and Product teams to align testing priorities with user needs.

Per Scholas (TEKsystems) – Remote, NY

Full Stack Developer Intern Jul 2022 – Oct 2022

- Developed and tested Java applications using Spring MVC, Maven, and SonarQube, emphasizing clean, maintainable code.
- Participated in Agile ceremonies, including sprint planning and retrospectives, strengthening QA collaboration in the SDLC.

NPower – Remote, NJ

Information Technology Intern Jan 2022 – Jun 2022

- Gained hands-on experience in system configuration, troubleshooting, and ticket resolution across Windows, macOS, Linux, Android, and iOS environments.

United States Marine Corps – Twentynine Palms, CA

Ground Electronics Transmission Systems Technician Dec 2017 – Apr 2022

- Diagnosed and repaired 500+ military communication systems; managed \$300K+ in assets across four deployments.
- Developed leadership under pressure and cross-functional problem-solving discipline.

Education & Certifications

- B.S. Management Information Systems – CUNY School of Professional Studies (In Progress)
- Marine Corps University – MOS 2841: Ground Electronics Transmission Systems Technician
 - Google IT Support Specialization
 - Google Project Management Specialization
 - ISTQB Foundation Level (In Progress)

Skills

Manual & Automated Testing • Playwright • BDD • Postman (API Testing) • Regression & Integration Testing • Chrome DevTools • Jira • Cross-Browser & Mobile QA (iOS/Android) • Agile/Scrum • User Story & Acceptance Criteria Analysis • QA Documentation • CI/CD • Data Validation • Log Debugging • Root Cause Analysis • Exploratory Testing • UI Testing / UX Evaluation • Smoke Testing